

Tariff Schedule Applicable to
RESALE COMMON CARRIER SERVICE
of
Custom Teleconnect, Inc.
U-6017-C

Applying to Intrastate Resale Common Carrier Communications Services Between Points in the State of California and Containing Rules and Regulations Governing the Company's Service.

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(N)

CHECK SHEET

Sheets of this tariff indicated below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION		SHEET	REVISION
Title	Original		8.6	Original
1	1 st Rev.		8.7	1 st Rev.
2	42 nd Rev.	*	8.8	2 nd Rev.
2.1	Original		8.9	Original
3	Original		8.10	Original
4	Original		8.11	2 nd Rev.
5	1 st Rev.		8.12	3 rd Rev.
6	6 th Rev.		8.12.1	Original
7	4 th Rev.		8.12.2	1 st Rev.
7.1	3 rd Rev.		8.12.3	Original
8	6 th Rev.		8.12.4	Original
8.1	2 nd Rev.		8.12.5	Original
8.2	6 th Rev.		8.13	1 st Rev.
8.3	1 st Rev.		8.14	3 rd Rev.
8.4	5 th Rev.		9	1 st Rev.
8.5	4 th Rev.		10	1 st Rev.
8.5.1	2 nd Rev.		11	Original
8.5.2	3 rd Rev.		12	Original
8.5.3	2 nd Rev.		13	Original
8.5.3.1	1 st Rev.		14	Original
8.5.4	3 rd Rev.		15	Original
8.5.4.0.1	1 st Rev.		16	17 th Rev.
8.5.4.1	2 nd Rev.		17	1 st Rev.
8.5.5	3 rd Rev.		18	Original
8.5.6	2 nd Rev.		19	1 st Rev.
8.5.7	2 nd Rev.		20	1 st Rev.
8.5.8	2 nd Rev.		21	Original
8.5.9	1 st Rev.		22	Original
8.5.9.1	1 st Rev.		23	Original
8.5.10	1 st Rev.		24	Original
8.5.11	1 st Rev.		25	Original
8.5.12	Original		26	Original
8.5.13	Original			

* - indicates those pages included with this filing.

PRELIMINARY STATEMENT

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier communications service by Custom Teleconnect, Inc. between locations within the State of California.

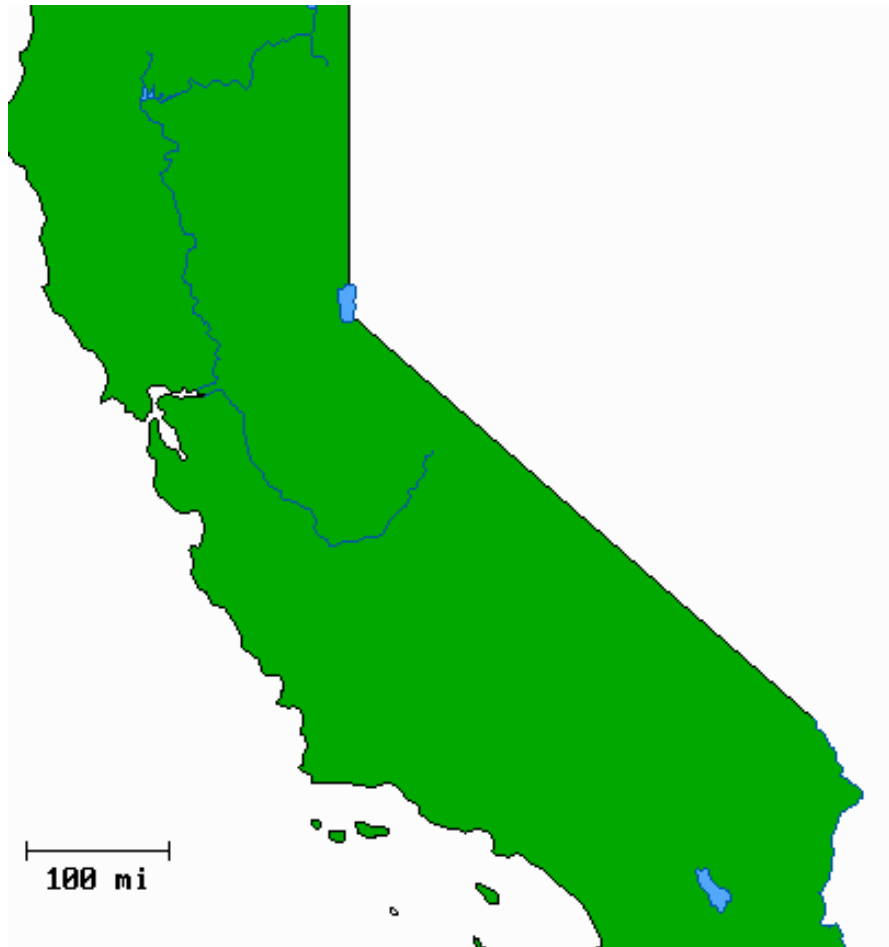
EXPLANATION OF SYMBOLS

- (C)** - To signify changed listing, rule, or condition which may affect rates or charges.
- (D)** - To signify discontinued material, including listing, rate, rule or condition.
- (I)** - To signify increase.
- (L)** - To signify material relocated from or to another part of the tariff schedules with no change in text, rate, rule or condition.
- (N)** - To signify new material including listing, rate, rule or condition.
- (R)** - To signify reduction
- (T)** - To signify a change in wording of text but not change in rate, rule or condition.

SERVICE AREA MAP

The Company provides resold telecommunications services throughout the entire state. Intrastate telecommunications services are provided as authorized by the California Public Utilities Commission.

Custom Teleconnect, Inc. has been granted authority to provide interexchange service within the State of California.



SECTION 1 - RATE SCHEDULES

Schedule 1: Operator Assisted Services

(N)(D)

Applicability

Custom Teleconnect's Operator Assisted Calling is available for use by transient end users from Aggregator locations. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing method. Operator assisted per call service charges are not discounted for time of day.

The Company offers several operator service rate plans depending upon the needs of a particular property location. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

(N)(D)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates

Rate Plan A - Pay Telephones, Private

Aggregators may select from the following billing increments:

1.	Initial period: 1 minute;	Additional period: 1 minute	(N)
2.	Initial period: 3 minutes;	Additional period: 1 minute	
3.	Initial period: 3 minutes;	Additional period: 3 minutes	
4.	Initial period: 6 minutes;	Additional period: 6 minutes	(N)

InterLATA

Usage Rates

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Rate Per Minute:	\$0.8900	\$0.8900

Per Call Service Charges

	<u>0++¹</u>	<u>0+ -¹</u>	<u>0- -¹</u>
Calling Card	\$4.99	\$4.99 (R)	\$5.50
Commercial Credit Card/Charge Card	\$4.99	\$4.99 (R)	\$5.50
Collect	\$4.99	\$4.99 (R)	\$5.50
Third Party Billed	\$4.99	\$4.99 (R)	\$9.99
Person-to-Person		\$9.99	\$9.99

Pay Station Service Charge \$0.10

Location Surcharge \$0.30

Directory Assistance: \$1.99 per query (I)

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan A - Pay Telephones, Private, Cont'd.

IntraLATA, (Cont'd.)

Per Call Service Charges:

	<u>0++¹</u>	<u>0+-¹</u>	<u>0--¹</u>
Calling Card	\$0.95	\$0.95	\$0.95
Commercial Credit/Charge Card	\$0.95	\$0.95	\$0.95
Collect	\$0.95	\$0.95	\$0.95
Third Party Billed	\$0.95	\$0.95	\$0.95
Person-to-Person		\$4.00	\$4.00

Pay Station Service Charge \$0.25

Location Surcharge \$0.30

Directory Assistance: \$1.99 per query

(D)

(I)

¹ 0 ++ Customer Dialed/Automated
 0 +- Customer Dialed/Operator Assisted
 0 -- Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan B - Pay Telephones, LEC

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

InterLATA

Usage Rates

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Rate Per Minute:	\$0.8900	\$0.8900

Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$4.99	\$4.99 (R)	\$5.50
Commercial Credit/Charge Card	\$4.99	\$4.99 (R)	\$5.50
Collect	\$4.99	\$4.99 (R)	\$5.50
Third Party Billed	\$4.99	\$4.99 (R)	\$9.99
Person-to-Person		\$9.99	\$9.99
Pay Station Service Charge	10% of total charges		
Location Surcharge	\$0.30		
Payphone Surcharge:	\$0.30 (R)		
Directory Assistance:	\$1.99 per query (I)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan B - Pay Telephones, LEC, (Cont'd.)

IntraLATA, (Cont'd.)

Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0--¹</u>
Calling Card	\$0.95	\$0.95	\$0.95
Commercial Credit/Charge Card	\$0.95	\$0.95	\$0.95
Collect	\$0.95	\$0.95	\$0.95
Third Party Billed	\$0.95	\$0.95	\$0.95
Person-to-Person		\$4.00	\$4.00

Pay Station Service Charge \$0.25

Location Surcharge \$0.30

Directory Assistance: \$1.99 per query

(D)

(I)

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont=d.)

[Reserved for Future Use]

(M)

(M)

Material previously found on this sheet now found on Sheet 8.8

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan C: Hospitality (InterLATA and IntraLATA)

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

Usage Rates

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Rate Per Minute:	\$1.2100	\$1.2100

Per Call Service Charges

	<u>0++¹</u>	<u>0+-¹</u>	<u>0--¹</u>
Calling Card	\$3.50	\$3.50 (R)	\$5.55
Commercial Credit/Charge Card	\$3.50	\$3.50 (R)	\$5.55
Collect	\$5.55	\$5.55	\$5.55
Third Party Billed	\$6.80	\$6.80	\$6.80
Person-to-Person		\$8.00	\$8.00
Directory Assistance:	\$1.99 per query (I)		
Hospitality Property Imposed Fee:	\$5.00 per call		

¹ 0 ++ Customer Dialed/Automated
 0 +- Customer Dialed/Operator Assisted
 0 -- Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan D

InterLATA and IntraLATA

Usage Rates

	<u>Initial 3 Minutes</u>	<u>Add'l. 3 Minutes</u>
Rate Per 3 Minutes:	\$2.6700	\$2.6700

Per Call Service Charges

	<u>0++¹</u>	<u>0+-¹</u>	<u>0--¹</u>
Calling Card	\$5.40	\$5.40	\$5.40
Collect	\$5.40	\$5.40	\$5.40
Third Party Billed	\$9.49	\$9.49	\$9.49
Person-to-Person		\$9.49	\$9.49
Location Surcharge:	\$1.00		
Directory Assistance:	\$1.99 per query (I)		

¹ 0 ++ Customer Dialed/Automated
0 +- Customer Dialed/Operator Assisted
0 -- Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D..)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan E

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

IntraLATA and InterLATA

Usage Rates

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Rate Per Minute:	\$0.89	\$0.89

Per Call Service Charges

	<u>0++¹</u>	<u>0+-¹</u>	<u>0--¹</u>
Calling Card	\$4.99	\$4.99 (R)	\$5.50
Commercial Credit/Charge Card:	\$4.99	\$4.99 (R)	\$5.50
Collect	\$4.99	\$4.99 (R)	\$5.50
Third Party Billed	\$4.99	\$4.99 (R)	\$9.99
Person-to-Person		\$9.99	\$9.99
Location Surcharge:	\$1.00		
Directory Assistance:	\$1.99 (I)		
Pay Phone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 +- Customer Dialed/Operator Assisted
 0 -- Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan F

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

IntraLATA

Usage Rates

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Rate Per Minute:	\$0.59	\$0.59

Per Call Service Charges

	<u>0++¹</u>	<u>0+-¹</u>	<u>0--¹</u>
Calling Card	\$1.99	\$1.99 (R)	\$2.25
Commercial Credit/Charge Card:	\$1.99	\$1.99 (R)	\$2.25
Collect	\$5.50	\$5.50	\$5.50
Third Party Billed	\$9.99	\$9.99	\$9.99
Person-to-Person		\$9.99	\$9.99
Location Surcharge:	\$0.30		
Directory Assistance:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 +- Customer Dialed/Operator Assisted
 0 -- Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D..)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan F, (Cont'd.)

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

InterLATA

Usage Rates

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Rate Per Minute:	\$0.79	\$0.79

Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$4.95	\$4.95	\$4.95
Commercial Credit/Charge Card:	\$4.95	\$4.95	\$4.95
Collect	\$5.50	\$5.50	\$5.50
Third Party Billed	\$9.99	\$9.99	\$9.99
Person-to-Person		\$9.99	\$9.99
Location Surcharge:	\$0.30		
Directory Assistance:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D..)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-12

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

IntraLATA/InterLATA Usage Rates

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Rate Per Minute:	\$0.8900	\$0.8900

IntraLATA/InterLATA Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$6.50	\$6.50 (N)	\$6.50 (N)
Collect		\$6.50	\$6.50
Third Party Billed		\$6.50	\$6.50
Person-to-Person		\$9.49	\$9.49
Property Imposed Fee (PIF):	\$1.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-13

This service is billed in six (6) minute increments after an initial six (6) minute period, for billing purposes.

Usage Rates

Rate Per 6 Minutes:	<u>Initial 6 Minutes</u>	<u>Each Add'l. 6 Minutes</u>
	\$0.98	\$0.98

Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$6.15	\$6.15	\$6.15
Credit Card	\$6.15	\$6.15	\$6.15
Collect	\$6.15	\$6.15	\$6.15
Third Party Billed	\$6.15	\$6.15	\$6.15
Person-to-Person		\$9.49	\$9.49
Property Imposed Fee (PIF):	\$5.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-14

This service is billed in three (3) minute increments after an initial one (1) minute period, for billing purposes.

A. Usage Rates

<u>Mileage</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Maximum Billing Increments</u>	
			<u>Initial Minutes</u>	<u>Add'l Minutes</u>
All	\$0.8900	\$0.8900	3	1

B. Operator Service Charges

Per Call Service Charges	<u>0++¹</u>	<u>0+ -¹</u>	<u>0- -¹</u>
Calling Card	\$4.99	\$4.99 (N)	\$4.99 (N)
Collect		\$6.50	\$6.50
Third Party Billed		\$6.50	\$6.50
Person-to-Person		\$6.50	\$6.50
Property Imposed Fee		\$1.00	
Payphone Surcharge: (N)		\$0.56 (N)	
Directory Assistance:		\$1.99 per query (I)	
Non-Subscriber Fee:		\$9.00 per query	

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-15

This service is billed in three (3) minute increments after an initial three (3) minute period, for billing purposes.

Usage Rates

	<u>Initial 3 Minutes</u>	<u>Each Add'l. 3 Minutes</u>
Rate Per 3 Minutes:	\$0.98	\$0.98

Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$4.99	\$4.99 (R)	\$5.50
Credit Card	\$4.99	\$4.99 (R)	\$5.50
Collect	\$4.99	\$5.50	\$5.50
Third Party Billed		\$9.99	\$9.99
Person-to-Person		\$9.99	\$9.99
Property Imposed Fee (PIF):	\$5.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-16

This service is billed in three (3) minute increments after an initial three (3) minute period, for billing purposes.

Usage Rates

	<u>Initial 3 Minutes</u>	<u>Each Add'l. 3 Minutes</u>
Rate Per 3 Minutes:	\$1.10	\$1.10

Per Call Service Charges

	<u>0++¹</u>	<u>0+-¹</u>	<u>0--¹</u>
Calling Card	\$6.50	\$6.50 (N)	\$6.50 (N)
Collect		\$6.50	\$6.50
Third Party Billed		\$6.50	\$6.50
Person-to-Person		\$9.49	\$9.49
Property Imposed Fee (PIF):	\$0.30		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (V)		

¹ 0 ++ Customer Dialed/Automated
 0 +- Customer Dialed/Operator Assisted
 0 -- Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-17

This service is billed in six (6) minute increments after an initial six (6) minute period, for billing purposes.

Usage Rates

	<u>Initial 6 Minutes</u>	<u>Each Add'l. 6 Minutes</u>
Rate Per 6 Minutes:	\$1.10	\$1.10

Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$6.50	\$6.50	\$6.50
Credit Card	\$6.50	\$6.50	\$6.50
Collect	\$6.50	\$6.50	\$6.50
Third Party Billed	\$6.50	\$6.50	\$6.50
Person-to-Person		\$9.95	\$9.95
Property Imposed Fee (PIF):	\$0.30		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-18

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

Usage Rates

Rate Per Minute:	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
	\$0.89	\$0.89

Per Call Service Charges

	<u>0++¹</u>	<u>0+-¹</u>	<u>0--¹</u>
Calling Card	\$6.50	\$6.50 (N)	\$6.50 (N)
Credit Card	\$6.50	\$6.50 (N)	\$6.50 (N)
Collect		\$6.50	\$6.50
Third Party Billed		\$6.50	\$6.50
Person-to-Person		\$9.99	\$9.99
Property Imposed Fee (PIF):	\$5.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 +- Customer Dialed/Operator Assisted
 0 -- Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-19

This service is billed in three (3) minute increments after an initial three (3) minute period, for billing purposes.

InterLATA/IntraLATA Usage Rates

	<u>Initial 3 Minutes</u>	<u>Each Add'l. 3 Minutes</u>
Rate Per 3 Minutes:	\$1.15	\$1.15

InterLATA Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$6.50	\$6.50 (N)	\$6.50 (N)
Credit Card	\$6.50	\$6.50 (N)	\$6.50 (N)
Collect		\$6.50	\$6.50
Third Party Billed		\$6.50	\$6.50
Person-to-Person		\$9.99	\$9.99
Property Imposed Fee (PIF):	\$5.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-20

This service is billed in six (6) minute increments after an initial six (6) minute period, for billing purposes.

IntraLATA/InterLATA Usage Rates

	<u>Initial 6 Minutes</u>	<u>Each Add'l. 6 Minutes</u>
Rate Per Minute:	\$1.15	\$1.15

IntraLATA/InterLATA Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$6.50	\$6.50 (N)	\$6.50 (N)
Collect		\$6.50	\$6.50
Third Party Billed		\$6.50	\$6.50
Person-to-Person		\$9.99	\$9.99
Property Imposed Fee (PIF):	\$5.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
0 + - Customer Dialed/Operator Assisted
0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-21

This service is billed in three (3) minute increments after an initial one (1) minute period, for billing purposes.

A. Usage Rates

<u>Mileage</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Maximum Billing Increments</u>	
			<u>Initial Minutes</u>	<u>Add'l Minutes</u>
All	\$1.1500	\$1.1500	3	1

B. Operator Service Charges

Per Call Service Charges	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$4.99	\$4.99 (N)	\$4.99 (N)
Collect		\$5.99	\$7.50
Third Party Billed		\$6.99	\$9.99
Person-to-Person		\$12.50	\$12.50
Property Imposed Fee	\$5.00		
Payphone Surcharge: (N)	\$0.56 (N)		
Directory Assistance:	\$1.99 per query (I)		
Non-Subscriber Fee:	\$9.00 per query		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-453

This service is billed in three (3) minute increments after an initial three (3) minute period, for billing purposes.

IntraLATA/InterLATA Usage Rates

	<u>Initial 3 Minutes</u>	<u>Each Add'l. 3 Minutes</u>
Rate Per Minute:	\$5.16	\$5.16

IntraLATA/InterLATA Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$6.99	\$6.99 (N)	\$6.99 (N)
Collect		\$6.99	\$6.99
Third Party Billed		\$6.99	\$6.99
Person-to-Person		\$6.99	\$6.99
Property Imposed Fee (PIF):	\$5.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-454

Aggregators may select from the following billing increments:

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | (N) |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

IntraLATA/InterLATA Usage Rates

Rate Per Minute: \$1.15

IntraLATA/InterLATA Per Call Service Charges

	<u>0++¹</u>	<u>0+⁻¹</u>	<u>0-⁻¹</u>
Calling Card	\$4.99	\$4.99 (R)	\$5.50
Collect	\$4.99	\$4.99 (R)	\$6.50
Third Party Billed	\$4.99	\$4.99 (R)	\$9.99
Person-to-Person		\$9.99	\$9.99
Property Imposed Fee (PIF):	\$5.00		
Directory Assistance, per query:	\$1.99 (I)		
Payphone Surcharge: (N)	\$0.56 (N)		

¹ 0 ++ Customer Dialed/Automated
 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-10

Aggregators may select from the following billing increments:

- | | | |
|----|----------------------------|------------------------------|
| 1. | Initial period: 1 minute; | Additional period: 1 minute |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes |

IntraLATA/InterLATA Usage Rates

Rate Per Minute: \$1.29

IntraLATA/InterLATA Per Call Service Charges

	<u>0+ -¹</u>	<u>0- -¹</u>
Calling Card	\$5.99	\$6.99
Collect	\$6.99	\$8.50
Third Party Billed	\$7.99	\$10.99
Person-to-Person	\$13.50	\$13.50

Property Imposed Fee (PIF): \$5.00

Directory Assistance, per query: \$1.99

Payphone Surcharge: \$0.65

¹ 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

(N)

(N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 1: Operator Assisted Services, (Cont'd.)

Rates, (Cont'd.)

Rate Plan CA-11

Aggregators may select from the following billing increments:

- | | | |
|----|----------------------------|------------------------------|
| 1. | Initial period: 1 minute; | Additional period: 1 minute |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes |

IntraLATA/InterLATA Usage Rates

Rate Per Minute: \$1.49

IntraLATA/InterLATA Per Call Service Charges

	<u>0+ -¹</u>	<u>0- -¹</u>
Calling Card	\$5.99	\$6.99
Collect	\$6.99	\$8.50
Third Party Billed	\$7.99	\$10.99
Person-to-Person	\$13.50	\$13.50

Property Imposed Fee (PIF): \$5.00

Directory Assistance, per query: \$1.99

Payphone Surcharge: \$0.65

¹ 0 + - Customer Dialed/Operator Assisted
 0 - - Operator Dialed

(N)

(N)

SECTION 1 - RATE SCHEDULES

Schedule 2: Directory Assistance

Applicability

Directory Assistance is available to Custom Teleconnect Customers. The Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Rates

Per Query Charge: Rate is listed with each Rate Plan in Schedule 1 of this Section.

(N)

(N)

SECTION 1 - RATE SCHEDULES

Schedule 3: Public Telephone Surcharge

Applicability

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rates

Rate per Call: \$0.65 (T)(I)

SECTION 1 - RATE SCHEDULES

Schedule 4: Non-Subscriber Surcharge

Applicability

The Non-Subscriber Surcharge is applicable to all calls placed through lines, which are presubscribed to any interexchange carrier other than the Company, or are not presubscribed to any interexchange carrier. This charge is in addition to initial and additional period charges and applicable service charges.

Rates

Maximum Non-Subscriber Surcharge: \$9.00 (I)

SECTION 1 - RATE SCHEDULES, (CONT=D.)

Schedule 5: Institutional Operator Assisted Calling

Applicability

Institutional Operator Assisted Service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by CTI. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- a. Calls to "900", "976" or other pay-per-call services are blocked by CTI.
- b. At the request of the Institution, CTI may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- c. At the request of the Institution, CTI may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- d. At the request of the Institution, CTI may block Inmate access to specific telephone numbers.
- e. Availability of CTI's services may be restricted by the Institution to certain hours and/or days of the week.

(N)

(N)

SECTION 1 - RATE SCHEDULES, (CONT=D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont=d.)

(N)

Applicability, (Cont=d.)

For services provided to Inmates of Institutions, the following special conditions apply, (Cont'd.):

- f. At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning CTI's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- g. At the request of the Institution, CTI may impose time limits on local and long distance calls placed using its services.
- h. At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

(N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont'd.)

Option 1 Rates

The following rates and charges apply to local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

IntraLATA

MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
0-12	\$0.1530	\$0.0759	\$0.1151	\$0.0569	\$0.0677	\$0.0569
13-16	\$0.1530	\$0.0759	\$0.1151	\$0.0569	\$0.0677	\$0.0569
17-20	\$0.1530	\$0.0759	\$0.1151	\$0.0569	\$0.0677	\$0.0569
21-25	\$0.1910	\$0.1327	\$0.1625	\$0.1138	\$0.1056	\$0.0853
26-30	\$0.1910	\$0.1327	\$0.1625	\$0.1138	\$0.1056	\$0.0853
31-40	\$0.1910	\$0.1327	\$0.1625	\$0.1138	\$0.1056	\$0.0853
41-50	\$0.2194	\$0.1517	\$0.1720	\$0.1223	\$0.1341	\$0.0948
51-70	\$0.2194	\$0.1517	\$0.1720	\$0.1223	\$0.1341	\$0.0948
71-Over	\$0.2479	\$0.1991	\$0.1815	\$0.1422	\$0.1625	\$0.1422

Per Automated Collect-Only Call:

Station-to-Station: \$2.65
 Payphone Surcharge: \$0.30

Local

Per Minute \$0.08
 Per Call \$3.15

(N)
 |
 |
 (N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont'd.)

Option 1 Rates, (Cont'd.)

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

InterLATA

MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

Per Automated Collect-Only Call: \$5.09

(D)

SECTION 1 - RATE SCHEDULES, (CONT=D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont=d.)

Option 2 Rates

IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to all calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Usage Rates:

All mileage bands
All times of day

Rate Per Minute: \$ 0.69

B. Per Call Service Charges:

Operator Station Collect: \$ 3.00

(N)

(N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont'd.)

Option 3 Rates

IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to all calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Usage Rates:

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

Miles	Day		Evening		Night/Weekend	
	Initial 1 Minute	Add'l. Minute	Initial 1 Minute	Add'l. Minute	Initial 1 Minute	Add'l. Minute
0 - 9999	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15

B. Per Call Service Charges:

Operator Station Collect: \$ 4.99

(D)

SECTION 1 - RATE SCHEDULES, (CONT=D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont=d.)

Option 4 Rates

IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to all calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Usage Rates:

All mileage bands
All times of day

Rate Per Minute: \$ 0.89

B. Per Call Service Charges:

Operator Station Collect: \$ 4.99

C. Property Imposed Fee \$ 3.00

(N)

(N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont'd.)

Option 5 Rates

IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to all calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Usage Rates:

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

Miles	Day		Evening		Night/Weekend	
	Initial 1 Minute	Add'l. Minute	Initial 1 Minute	Add'l. Minute	Initial 1 Minute	Add'l. Minute
0 - 9999	\$1.29	\$1.29	\$1.29	\$1.29	\$1.29	\$1.29

B. Per Call Service Charges:

Operator Station Collect: \$ 5.99

(N)

(N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 5: Institutional Operator Assisted Calling, (Cont'd.)

Option 6 Rates

IntraLATA / InterLATA Rates and Charges

The following rates and charges apply to all calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Usage Rates:

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

Miles	Day		Evening		Night/Weekend	
	Initial 1 Minute	Add'l. Minute	Initial 1 Minute	Add'l. Minute	Initial 1 Minute	Add'l. Minute
0 - 9999	\$1.49	\$1.49	\$1.49	\$1.49	\$1.49	\$1.49

B. Per Call Service Charges:

Operator Station Collect: \$ 5.99

(N)

(N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 6: *11 Service

Rates, (Cont'd.)

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designated access code. Calls are not mileage nor time-of-day sensitive. (T)

Aggregators may select from the following billing increments: (N)

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes | (N) |

A. Option 1 (T)

Rate per minute: \$0.89

Rate per call: \$4.99

Property Surcharge per call: \$3.00

B. Option 2 (N)

Rate per minute: \$1.15

Rate per call: \$7.50

Property Surcharge per call: \$3.00 (N)

SECTION 1 - RATE SCHEDULES, (CONT'D.)

Schedule 7: Bill Statement Fee

In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable bill statement fee will apply each billing period in which local or long distance collect calls are billed through a Customer's local exchange carrier. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire, or for services billed directly to the Customer by the Company.

Monthly charge, per bill statement, up to: **(T)** \$4.99 **(I)**

Schedule 8: Property Imposed Fee (PIF)

A fee may be imposed on calls made from payphones only in addition to the rates and charges selected by the Aggregator. The combination of service charges, usage charges and Property Imposed Fee may be limited by the Company to comply with FCC rules and orders or to insure that the resulting rates and charges are just and reasonable as determined by the Company. The Property Imposed Fee does not apply to guest room telephones at hotels and motels, and is listed below unless otherwise indicated within a specific rate plan as tariffed.

Property Imposed Fee (PIF) \$5.00

Schedule 9: Regulatory Compliance Fee

This fee allows the Company to recover expenses that the Company incurs with regard to the Universal Service Fund, National Number Portability and other regulatory fees. This fee is not a tax or charge imposed or required by any government entity.

Rate Per Call, up to: **(T)** \$4.99 **(I)**

SECTION 2 - RULES AND REGULATIONS

2.1 Definitions

Certain terms used generally throughout this tariff, particularly those for specialized common carrier communication channels furnished by the Company over its facilities are defined below:

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Company - Custom Teleconnect, Inc., unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

Confinement Institution - Used throughout this Tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with CTI the provision of service for use by their Inmate population.

(N)
|
(N)

CPUC - California Public Utilities Commission

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

Custom Teleconnect - Refers to Custom Teleconnect, Inc.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Definitions, (Cont'd.)

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Inmates - The confined population of Institutions.

Institutions - See Confinement Institution.

LATA - Local Area of Transport and Access

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

(N)
|
(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Description of Service

.1 General

Custom Teleconnect provides operator assisted services for communications originating and terminating within the State of California under terms of this tariff.

The Company does not undertake to transmit messages but furnishes the use of its facilities to its Customers for communications. All Services are provided subject to the terms and conditions set forth in this tariff. In the event of a conflict between a contract entered into by the Company and this tariff, the terms of this tariff shall prevail.

.2 Use of Service

Service may be used by the Customer for any lawful purpose for which the service is technically suited.

2.3 Timing of Calls

.1 Long distance usage charges are based on usage of the Company's network. Chargeable time begins when the calling and the called station are connected.

.2 Chargeable time ends when one party "hangs up" the telephone, thereby releasing the network connection.

.3 The minimum call duration and call increments for billing purposes are specified on a per-product basis.

.4 The Company shall not bill for unanswered calls.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Calculation of Distance

When charges for calls are mileage sensitive, airline mileage is computed as described below.

Calls are measured and rounded to the higher full mile from the serving wire center of the Customer's originating location to the serving wire center of the destination of the call, regardless of Company routing. The distance between the serving wire center origination point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by Bell Communications Research (BellCore) and NECA Tariff FCC No. 4 in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the originating and terminating wire centers.

Step 2: Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the airline mileage of the call.

Formula: [Install Equation Editor and double click here to view equation.](#)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Determination of Time of Day

Unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM	EVENING RATE PERIOD (Non-Day)						EVE
11:00 PM* TO 8:00 AM	NIGHT/WEEKEND RATE PERIOD (Non-Day)						

* - to, but not including.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Application for Service

Service is installed by arrangement between Custom Teleconnect and the Customer. Customers must presubscribe their equal access telephone line(s) to Custom Teleconnect or dial the appropriate access code to reach the Company's services.

2.7 Contracts

[Copies of contracts no longer required as part of the tariff under Decision 90-08-032, August 8, 1990.]

2.8 Special Information Required On Forms

[Business forms no longer required as part of the tariff under Decision 90-08-032, August 8, 1990]

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.9 Rendering and Payment of Bills

- .1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

- .2 All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. The billing agency may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. If notice of disputed charges is not received within thirty days after an invoice is issued, the invoice shall be considered correct and binding on the Customer.

- .3 Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.9 Rendering and Payment of Bills, (Cont'd.)

- .4 Payment is within thirty (30) days subsequent to the invoice date and are considered past after the thirty day period. A late payment charge of 1.5% applies to all overdue balances. Payments shall be credited effective the business day payments are received. Customers shall not be liable for late payment charges on disputed amounts that are resolved in the Customer's favor.
- .5 A return check charge of \$20.00 will be assessed for checks returned for insufficient funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank.
- .6 All state and local taxes, including but not limited to gross receipts taxes, sales taxes, and municipal utilities taxes, or associated surcharges, are listed as separate line items and are not included in the rates listed in this tariff.
7. Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharge rates (excluding (1) Universal Lifeline Telephone Service (ULTS) billings; (2) charges to other certificated carriers for services that are to be resold; (3) coin sent paid telephone calls (coin in box) and debit card calls; (4) customer-specific contracts effective before 9/15/94; (5) usage charges for coin-operated pay telephones; (6) directory advertising; and (7) one-way radio paging) and the CPUC Reimbursement Fee rate (excluding (1) directory advertising and sales; (2) terminal equipment sales; (3) inter-utility sales) to intrastate services. For a list of the Public Program surcharges and Reimbursement Fee, and the amounts, please refer to the Pacific Bell (d.b.a. SBC California) tariffs. (C)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Establishment and Re-establishment of Credit

Custom Teleconnect, Inc. may require Customers or potential Customers to provide information pertaining to their financial ability to pay for service. Custom Teleconnect may deny service to Customers who do not provide the requested information or who fail to meet Custom Teleconnect's financial criteria. If Custom Teleconnect determines that an advance payment is necessary, the provisions under Rule 2.11 of this tariff apply. If service was discontinued for non-payment of charges, Custom Teleconnect may request additional information from the Customer and reserves the right to collect an advance payment prior to re-establishing service.

2.11 Deposits

The Company does not collect Customer deposits.

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2.12 Notices

Notice of late payment and possible disconnection will be sent to Customers, when applicable, by Custom Teleconnect. Such notice will be sent via First Class U.S. Mail.

2.13 Credit Requirements

The Company reserves the right to deny or cancel service to entities which do not meet the Company's credit requirements or for whom credit information is not available.

2.14 Credit Allowance for Interruption of Service

Credit allowances for interruptions of service are limited to the initial call period charges for re-establishing the interrupted call.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.15 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

2.16 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.17 Backbilling Procedure

- .1 A bill shall not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill.
- .2 The following are exceptions which would allow backbilling beyond the prior three months up to five months:
 - A. Collect Calls
 - B. Credit Card Calls
 - C. Third Party Calls
 - D. "Error file" Calls (calls which can not be billed due to the unavailability of complete billing information to the LEC.)
- .3 An additional exception for Backbilling is permitted for a period of 1 1/2 years in cases involving toll fraud.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.19 Discontinuance and Restoration of Service

Custom Teleconnect may refuse or discontinue service with proper notice to the Customer for any of the following reasons:

- .1 For failure of the Customer to pay a bill for service when it is due, with seven (7) days written notice. (T)
- .2 For failure of the Customer to meet the Company's deposit and credit requirements. (T)
- .3 For failure of the Customer to make proper application for service.
- .4 For Customer's violation of any of the Company's rules on file with the Commission.
- .5 For failure of the Customer to provide the Company reasonable access to its equipment and property.
- .6 For Customer's breach of the contract for service between the Company and the Customer.
- .7 For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
- .8 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.19 Discontinuance and Restoration of Service, (Cont'd.)

Custom Teleconnect may refuse or discontinue service without notice to the Customer for any of the following reasons:

- A. In the event of tampering with the Company's equipment.
- B. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- C. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- D. In the event of fraudulent use of the service.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.20 Optional Rates and Information to be Provided the Public

Customers will be promptly notified of new, revised or optional rates available to them from Custom Teleconnect, Inc. Pertinent information regarding Custom Teleconnect, Inc.'s service is available upon request and open to public inspection by inquiring in person or writing to:

Custom Teleconnect, Inc.
3111 S. Valley View, Suite E-120
Las Vegas, NV 89102
(800) 700-0473

2.21 Miscellaneous Rates and Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company's service.

2.22 Temporary Service

From time to time, Custom Teleconnect may agree to install temporary service for a Customer for demonstration purposes only. Such service will not be continued for more than 30 days. Calls placed by Customers on such temporary service will be subject to the rates and regulations provided in this tariff.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Continuity of Service

- .1 Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.
- .2 The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

2.24 Extensions

Extension service is not offered by Custom Teleconnect.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Service Connections and Facilities on Customers' Premises

- .1 Service furnished by Custom Teleconnect may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the carrier. Service furnished by Custom Teleconnect is not part of a joint undertaking with such carriers.
- .2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. Customer is responsible for taking all necessary legal steps for interconnecting his or her Customer-provided terminal equipment or communications systems with carrier's facilities. Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection.
- .3 Carrier's facilities and service may be used with or terminated in Customer-provided terminal equipment or communications systems. Such terminal equipment shall be furnished and maintained at the expense of Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.26 Liability

- .1 Custom Teleconnect's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- .2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- .3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to , transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- .4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Limitations of Service

- .1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- .2 Custom Teleconnect reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- .3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- .4 All facilities provided under this tariff are directly or indirectly controlled by Custom Teleconnect and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- .5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- .6 Custom Teleconnect reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.